



**SAHAY**  
PSYCHOLOGICAL & REHABILITATION CENTER  
107, RIDHI SIDDI COMPLEX, MADHUBAN UDAIPUR (RAJ.) 313001

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## **Refund & Cancellation Policy**

### **Cancellations**

- Clients may cancel or reschedule appointments up to 24 hours before the scheduled session without penalty.
- Cancellations made within 24 hours of the appointment may incur a cancellation fee of 50% of the session cost.

### **Refunds**

- Refunds for services are provided only in cases where a session is canceled by Sahay Psychological and Rehabilitation Center due to unavoidable circumstances.
- Refunds for pre-paid packages are available only if services are canceled before the first session begins, and a refund will be issued after a deduction of any administrative charges, if applicable.

### **Late Arrivals**

- If you arrive late for your scheduled appointment, the session will end at the original scheduled time, and you will be charged for the full session.

### **Termination of Services**

- If a client is unable to attend multiple sessions without proper notice, or if there is an ongoing issue of disrespectful behavior, Sahay Psychological and Rehabilitation Center reserves the right to terminate the client relationship.
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